## Jeadership COURSE CATALOG





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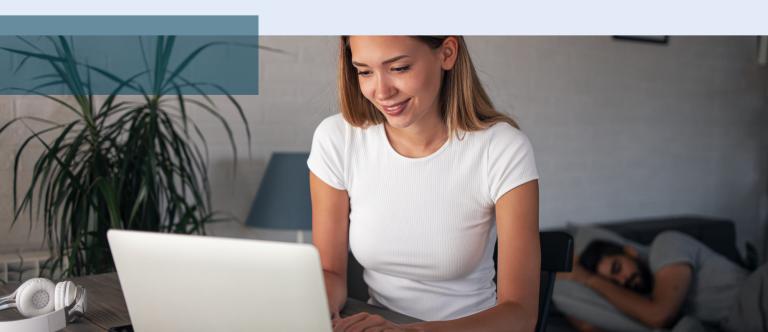
### INTRODUCTION

Congratulations on taking the first step on improving your leadership skills. Whether you have been a position of leadership for 30 years or looking for your first leadership position, the material and activities contained in this program will help you be a more successful leader.

This catalog, outlines the complete leadership program that can be completed per recommendation or customized for your specific desired outcomes.

Contact us today to get started on your own leadership journey.

-HPT Coaches





## JOURNEY OVERVIEW

On the next page, we have created an easy-to-read visual map. Notice how courses are color-coded into category of competency and grouped according to order. Complete Step 1 before progressing to Step 2, and on and on starting from the top down in each step.

## CATALOG

#### Here's a snapshot of each course!



Leadership Essentials



Setting Expectations



Managing Hourly Employees



Coaching 101



Project
Management 101



Action Planning

### **CATALOG**

#### Here's a snapshot of each course!



Giving Effective Feedback



**Instant Coaching** 



Communication Made Simple



HR Procedures



**Emotional Intelligence** 



Managing Resistance



## **CATALOG**

#### Here's a snapshot of each course!



Supervising & Delegating



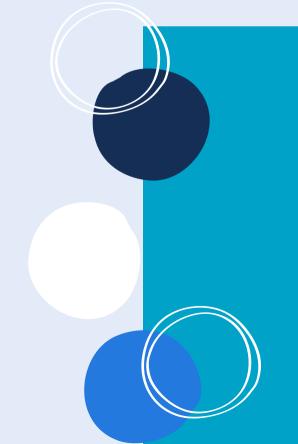
Principles of Management



**Conflict Resolution** 



Leading Through Change



### LEADERSHIP ESSENTIALS



#### Step 1, Course 1

Basic introduction of what defines a leader & where to start leading.

#### Est time: 30 minutes

 Asynchronous eLearning

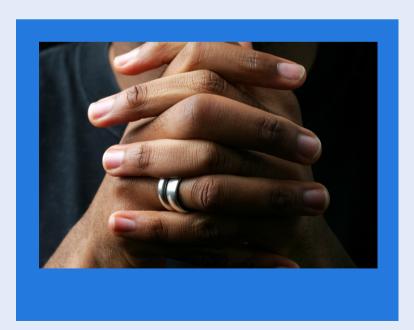
### SETTING EXPECTATIONS

#### Step 1, Course 2

How to clearly outline your expectations & how team members can meet them.

### Est time: 2 hours; multiple sessions

- Asynchronous eLearning
- Activities



## MANAGING HOURLY EMPLOYEES



Est time: 45 min

- Asynchronous eLearning
- Activities

Step 1, Course 3

Overview of US Labor Laws compliance.

#### **COACHING 101**

## Est time: 1.5 hour; multiple sessions

- Asynchronous eLearning
- Activities
- Live Practice



Step 1, Course 4

Fundamentals of mentoring & educating your team members effectively.

## PROJECT MANAGEMENT 101



#### Step 2, Course 1

Fundamentals of project management, scheduling activities, communicating schedules & deadlines effectively, and status reporting.

#### Est time: 60 minutes

 Asynchronous eLearning

#### Step 2, Course 2

Project management, employee efficiency, & strategies for setting & measuring behaviors & KPIs.

### Est time: 3 hours over multiple sessions

- Asynchronous eLearning
- Activities
- Live instruction
- Live practice

## **ACTION PLANNING**



## GIVING EFFECTIVE FEEDBACK



#### Step 2, Course 3

sessions

min; multiple

Est time: 90

- Asynchronous eLearning
- Activities
- Live Practice

Give feedback in performance reviews & on the job that induces changed behavior.

### INSTANT COACHING

## Est time: 1.5 hours; multiple sessions

- Asynchronous eLearning
- Activities
- Live Practice



Step 2, Course 4

Use the 4-Mat Approach & other tangible strategies to mentor, coach, and inspire team members to improve.

## COMMUNICATION MADE SIMPLE



#### Step 3, Course 1

How to clearly, concisely, and compassionately communicate in person & online.

#### Est time: 60 minutes

- Asynchronous eLearning
- Activities

#### Step 2, Course 2

Reviews how to successfully implement corrective action after providing feedback that has not been integrated.

#### Est time: 60 minutes

- Asynchronous eLearning
- Activities

#### **HR PROCEDURES**



## **EMOTIONAL**



## Est time: 90 min; multiple

- Asynchronous eLearning
- Activities
- Live Practice

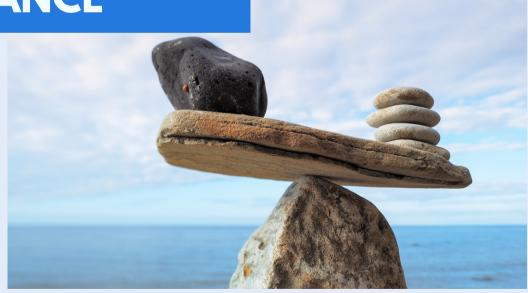
Step 3, Course 3

Build the 5 core social-emotional skills necessary for leadership with scenarios & reflections.

### **MANAGING RESISTANCE**

#### Est time: 40 min

- Asynchronous eLearning
- Activities





Step 3, Course 4

Details how to help team members overcome their own opposition to feedback & change.

## SUPERVISING & DELEGATING



#### Step 4, Course 1

Identifying the importance of delegating, recognizing fails, and reciting key steps for successful delegation as a supervisor.

#### Est time: 60 minutes

- Asynchronous eLearning
- Activities
- Live Practice

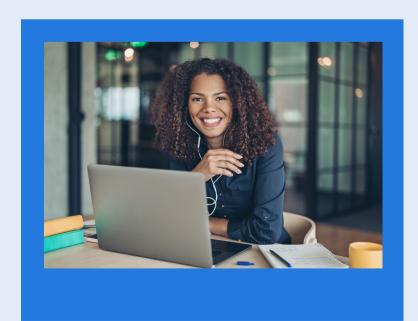
#### Step 4, Course 2

Details the differences between a leader & manager while emphasizing action strategies to efficiently manage a team.

### Est time: 45 minutes; multiple sessions

- Asynchronous eLearning
- Activities
- Live Practice

## PRINCIPLES OF MANAGEMENT



#### **CONFLICT RESOLUTION**



### Est time: 20 min

Asynchronous eLearning

**Step 4, Course 3**Managing conflict, arguments, and preventing workplace hostility.



Step 4, Course 4

Inspiring team through organizational shifts & supporting logistical changes with efficiency & compassion.



### **CONTACT US TODAY**

Click Here To Contact Us

The program can be accessed through the HPT learning portal or hosted in your own learning management system

